



Iridium GO![®]

Quick Start Guide



This device must be turned off at all times while on board aircraft. The device may be used by the pilot or with the pilot's consent (US Code of Federal Regulation (CFR): 47 C.F.R. 25.285).

What is Iridium GO!?

The compact, rugged and portable Iridium GO! creates a reliable, satellite-backed network connection for your smartphone to dramatically extend its capabilities anywhere on the planet.

What can it do?

Powered by the global Iridium satellite network, Iridium GO! allows you to make phone calls, send and receive text messages, email, download weather forecasts, or activate SOS in emergencies.

What's in the box?

- Iridium GO! device
- Battery
- Universal AC Travel Charger
- USB Charging/Data Cable
- Four International Adapters
- DC Adapter (Car Charger)
- Protective Cover
- User Manual
- Legal Information Booklet
- GEOS Emergency Services Brochure



Prior to using Iridium GO!, read and understand the user manual including the safety warnings and information. Failure to do so could result in serious injury or death.

Iridium GO!
in four
simple steps:

STEP ONE: Set up your Iridium GO! device

STEP TWO: Set up your smartphone

STEP THREE: Set up the Iridium GO! app

STEP FOUR: Use the Iridium GO! app

Iridium GO! device overview



Description

- 1 Device screen
- 2 Navigation buttons
- 3 Status LED
- 4 Swivel antenna
- 5 Power button
- 6 USB power / data connection
- 7 SOS button
- 8 External antenna connector and reset button
- 9 Lanyard connector
- 10 Battery cover
- 11 Accessory connector (1/4" screw mount)
- 12 Loudspeaker
- 13 Pressure vent

Device screen overview



1. Signal Strength

2. Battery Indicator

No Battery 

Charging 

Fully Charged 

3. Incoming/Outgoing Call

4. GPS Available

Step 1: Set up your Iridium GO! device



Insert the SIM card

1. Remove the battery cover with a flat blade screw-driver, or a small coin.
2. Slide SIM card-holder toward the hinges, and lift to open.
3. Insert SIM card into slot, close card-holder, and slide it away from the hinges to lock.



Install the battery

1. Install the battery with the gold battery contacts facing down over the four connector contacts.
2. Replace the battery cover, and ensure screws are firmly tightened to maintain correct water resistant seal.



Charge your battery

1. Open the USB cover and firmly plug in the USB cable.
2. Connect the USB cable to the Travel Charger or Car Charger provided.
3. Finish charging, remove USB cable, and close USB cover.

Important: Keep the battery charged to ensure that the device is ready for use when needed.

 Refer to User Manual Chapter 2 for important safety information on the proper use and disposal of batteries.

Step 2: Set up your smartphone

Before using your Iridium GO! on the Iridium network, first download and install the required applications using your standard wireless network.



Install the Iridium GO! app

1. Search for the Iridium GO! app in the Apple StoreSM or Google PlayTM from your smartphone.
2. Download and install the Iridium GO! app for voice calling, SMS, tracking, SOS, and Twitter posting.



Install the Mail & Web app

1. Search for the Iridium Mail & Web app in the Apple StoreSM or Google PlayTM from your device.
2. Download and install the Iridium Mail & Web app to optimize use of email, weather forecasting, social media updates and sending of photos via email.

Important: For additional optimized applications that are compatible with Iridium GO! and the Iridium network, visit: iridiumgo.com/apps. Standard applications that require broadband network access are not supported for use with Iridium GO!.



Turn on Iridium GO!

1. Place the Iridium GO! device outside with a clear unobstructed view of the sky.
2. Raise the antenna to the upright position.
3. Iridium GO! will automatically complete the power up and registration sequence after which the signal strength icon will appear.



Connect your smartphone with the Iridium GO! device

1. Ensure your smartphone or device is within the approximately 30 m (100 ft) Wi-Fi range.
2. Ensure the Wi-Fi function is enabled on your smartphone or tablet.
3. With the Iridium GO! device on, select the Iridium GO! Wi-Fi network (e.g. "Iridium-6088CC") and connect.

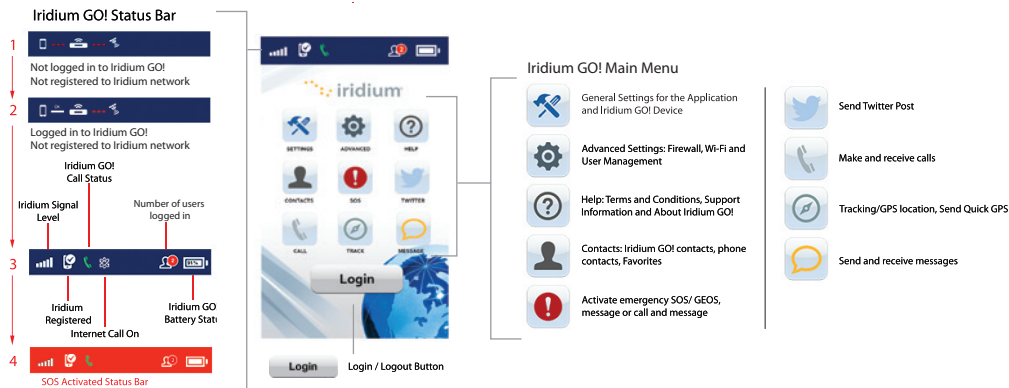
Step 3: Set up the Iridium GO! app



Login

1. Press the Login button on the Iridium GO! app home screen.
2. Enter your user name and password (both are defaulted to “guest”).
3. Select Settings to configure your Iridium GO!

Iridium GO! app overview





Select Iridium GO! display language

1. To change the language of the Iridium GO! device – navigate the menu and select Languages.
2. To change the language of the Iridium GO! app – Select Settings > Display > Language.

NOTE: When you use the Iridium GO! app for the first time, the app menu language will automatically adjust to the language set in your smartphone settings based on Iridium GO!'s supported languages.

Set up SOS

Iridium GO! is equipped with an SOS feature. By pressing the SOS icon (via the Iridium GO! app) or the SOS button (found on the device) you can activate an SOS alert to obtain emergency assistance anywhere in the world through Travel Safety Group Limited (GEOS).



To set up GEOS service:

1. Register at www.geosalliance.com/iridium from your computer.
2. Go to Settings in the Iridium GO! app main screen and select SOS.
3. Select Use, and enter the 5-digit authorization code provided by GEOS, then Submit.
4. SOS action is now set to Call and Message.
5. Save your SOS settings.



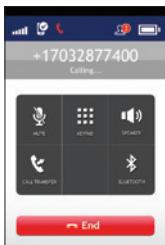
To customize SOS recipients:

1. Go to Settings in the Iridium GO! app main screen and select SOS.
2. Select Do Not Use to decline GEOS Service.
3. Select SOS Action.
4. Enter the number for your call and message recipient in the correct international format.
5. Save your SOS settings.

WARNING

You must configure the SOS button in order for the SOS to send an emergency message to a designated Call Recipient and Message Recipient. Failure to configure the SOS button will result in no message being sent when the SOS button is pressed. This could prevent or delay an emergency response and result in serious injury or death.

Step 4: Use your Iridium GO! app



Place a call

1. Select Call from the main screen.
2. Enter the full dialing sequence: 00 or + [Country Code] [Phone Number], or use the Country flag dropdown menu.

****NOTE:** If you are dialing from existing Contacts, make sure to edit and insert the international access and country code (ex. +81) to complete calls on the Iridium network.

3. Press the green key to initiate the call, and press the red key to end the call.

Send a message

1. Select Messages from the main screen.
2. Enter recipient (00 or + [Country Code] [Phone Number]), or use the Country flag dropdown menu and enter mobile phone number, or enter an e-mail address.

Track

1. To set up Quick GPS: go to the Iridium GO! app Settings menu, select Track, and then enter Quick GPS recipients.
2. To send a Quick GPS: press Track on the Iridium GO! app menu, wait for location, and press Quick GPS to send.
3. To set up Interval Tracking: go to the Iridium GO! app Settings menu, select Track, set the Tracking Frequency, and then enter Tracking Recipient.
4. Once Interval Tracking is set-up, regular tracking messages will be sent automatically even if the Iridium GO! app or smartphone is off.

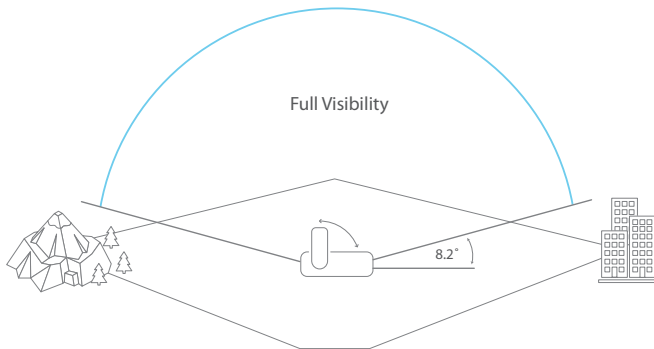
NOTE: Usage fees apply for Quick GPS and Interval Tracking; settings will apply until modified.



Tips on Efficient Operation

For Iridium GO! to operate most efficiently:

1. Keep the battery charged to ensure that the device is ready for use when needed.
2. Ensure antenna is pointed directly up with a clear unobstructed view of the sky.
3. Ensure your smartphone or device is within the approximately 30 m (100 ft) Wi-Fi range.
4. Do not touch the antenna unnecessarily when the Iridium GO! device is in use.



Iridium GO! owner information

Iridium GO! Serial Number	A P M _ _ _ _ _
Wi-Fi SSID (from label in battery compartment)	IRIDIUM- _ _ _ _ _
My Iridium Phone Number	
My Customer Care Phone Number	
My Customer Care Email Address	
Iridium GO! IMEI	3 0 0 3 2 5 _ _ _ _ _



YOUR LIFE. YOUR DEVICES. CONNECTED. **EVERYWHERE.**

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